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## Ad Hoc Alliance for Public Access to 911

Alliance for Technology Access•Arizona Consumers League•National Consumers League•World Institute on Disability•National Emergency Number Association-California Chapter•Crime Victims United•Justice for Murder Victims•California Cellular Phone Owners Association•Florida Consumer Fraud Watch•Center for Public Interest Law•Consumer Action•Consumer Coalition of California•Consumers First•California Alliance for Consumer Protection•Californians Against Regulatory Excess•The Office of Communication of the United Church of Christ•Utility Consumer Action Network•Children's Advocacy Institute

March 1, 1996

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FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF SECRETARY

Mr. William F. Caton  
Secretary  
Federal Communications Commission  
1919 M Street, N.W.  
Room 222  
Washington, D.C. 20554

Re: CC Docket No. 94-102  
Ex Parte Communication


Dear Mr. Caton:

Today the undersigned met with Commissioner Rachelle Chong to discuss key points of interest to the Ad Hoc Alliance for Public Access to 911 in the E911 proceeding, CC Docket No. 94-102. The points covered are summarized in the attachment.

Should there be any questions please be in contact with me.

DOCKET FILE COPY ORIGINAL

Sincerely,

  
Jim Conran  
President  
Consumers First

Enclosure

cc: Commissioner Rachelle Chong

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## AD HOC ALLIANCE FOR PUBLIC ACCESS TO 911 TALKING POINTS

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FEDERAL COMMUNICATIONS COMMISSION  
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The Ad Hoc Alliance for Public Access to 911 is seeking to have the FCC adopt a uniform nationwide policy of full access to 911 emergency service for all cellular telephone consumers. Today, consumers may not have access to 911 emergency services using a cellular telephone. Due to a lack of uniform federal policy, there is a patchwork quilt of availability and non-availability that is inconsistent with public expectations and not in the public interest.

The Alliance is asking the Commission to ensure that when a cellular telephone customer, confronted with an emergency situation, dials 911, they are be connected to the local emergency service network. Universal rules are needed to allow all cellular customers to access 911 service to save lives and property and to benefit from enhanced personal security capabilities promoted by the cellular telephone industry.

Recently, a group of four industry groups developed their own consensus statement concerning this issue. Despite a small movement meeting some consumer concerns about location of the caller, this industry position still falls far short of meeting the needs of consumers to access emergency services. The industry-consensus statement ignores the unconscionable situation whereby a consumer using a cellular phone in an unsubscribed area will not be able to get through to an emergency response operator. **Locating the calling party is only important once the call, gets through.**

By continuing to restrict access to subscribing callers, the cellular and related industries continue to restrict the use of the cellular spectrum to maintain their windfall profits at the public's expense. Windfall profits are the industry's price for contributing to public safety and security. The Alliance believes that it is in the public interest to ensure that all cellular consumers have full access to 911 emergency services without having to pay multiple monthly premiums.

It is impossible to place a value on the lives and property saved by the use of cellular telephones in emergency situations. It will be equally impossible to place a value on the lives and property placed in jeopardy if the industry opponents prevail at the FCC.

# Ad Hoc Alliance for Public Access to 911

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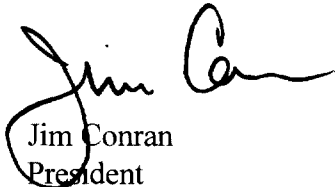
DOCKET FILE COPY ORIGINAL

Dear Mr. Caton:

Today the undersigned met with Mr. David Siddall of Commissioner Ness's office to discuss key points of interest to the Ad Hoc Alliance for Public Access to 911 in the E911 proceeding, CC Docket No. 94-102. The points covered are summarized in the attachment.

Should there be any questions please be in contact with me.

Sincerely,



Jim Conran  
President  
Consumers First

Enclosure

cc: Davis Siddall

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